

GENERAL TERMS AND CONDITIONS OF USE OF WEB PAGE GRUPO INVERSIONES ARQUIB S.A.S.

This document presents the general terms and conditions of use and management of the web pages of **GRUPO INVERSIONES ARQUIB S.A.S.** (in its position as a holding company) and its companies related, which are listed at the end of the document (the "Related Companies"), which together form **ARQUIB GRUP**.

The Related Companies may include as an annex to these terms and conditions those specific aspects applicable to their web page and to their particular activity or product, when they consider it necessary, due to the particular activity they carry out.

1. General Aspects

The Web Pages of the Related Companies (the "Page") are the exclusive property of the ARQUIB GROUP and are operated individually by each Related Company that has a Page. We appreciate that you take the time to read and understand these **TERMS AND CONDITIONS OF USE** (the "Terms and Conditions").

By accessing the Web Page of any of the Arquib Group companies, the user declares and accepts that the access and operations are performed by themselves; therefore, the access and use thereof is understood as an express acceptance of the Terms and Conditions in accordance with the provisions of Law 527 of 1999.

The personal data processing policy applicable to the Site and defined by each of the Related Companies in accordance with the applicable regulations, is an integral part of these Terms and Conditions. Therefore, each time reference is made to the Terms and Conditions, reference will also be made to the personal data processing policy adopted by the Related Company with respect to which the Page is used.

The identification and password provided to the User are personal and non-transferable, and the User shall be solely responsible for their proper use. Any violation of this provision shall result in Arquib Group taking the necessary measures, without prejudice to the collection of any compensation that may arise.

In the event of any interruption or error in the normal operation of the Web Page, all necessary measures shall be deployed to reactivate operation as soon as possible.

2. Acceptance of Terms and Conditions

The User and/or the person who accesses the Web Page shall be responsible for any improper, abnormal or illicit use of the Web Page and its contents. Specifically, but not limited to the following, the User undertakes not to:

- Download the images, texts and other content published on the Web Page, unless expressly mentioned otherwise.
- Use content (images, texts, videos) for advertising without prior authorization.
- Carry out any type of activity that prevents the free administration, use and publication of the contents by Arquib Group.

- Use the information published on the Web Page for commercial or profit purposes.
- Remove or hide copyrights, trademarks or any other information or key related to the property and rights of Arquib Group companies.
- Engage in illicit conduct such as damage or computer attacks, interception of communications, unauthorized use of terminals, identity theft, disclosure of secrets or falsification of documents.

Arquib Group reserves the right to take legal action that national and international legislation may confer with respect to any use which, in the opinion of Arquib Group, is an improper use of the Web Page.

3. Responsibility for Information

The User understands and freely accepts that Arquib Group takes all administrative, technical and technological measures to keep the Web Page free of virus and malware. However, Arquib Group does not guarantee that the operation and functioning of the Web Page will be error-free.

In the event of an error in the operation of the Web Page, the Arquib Group's responsibility shall be limited exclusively to correcting it within a reasonable time. Likewise, Arquib Group is exempt from liability for any damage that the programs on which its Web Page runs may cause to the User's equipment or files, as well as the files downloaded from them.

Arquib Group shall not be liable for the damages that the User and/or the person who accesses the Web Page may cause to third parties for using the Web Page.

4. Third-party Information and Web Sites

As the Site contains information about the ARQUIB GROUP, the Related Companies do not assume any responsibility for the decisions that the user, who enters the Site, may take based on the information published in the Site. This Site may contain hyperlinks to third party sites. These are provided only as a reference to the extent that the ARQUIB GROUP does not endorse, recommend or assume any responsibility for the availability of such pages and their content.

5. Intellectual Property and Reserved Rights on Published Contents

In accordance with the legal provisions in force (Law 23 of 1982, Decision 351 of 1993 of the Andean Community and Decision 486 of 2000 of the Andean Community), the content of this Web Page, databases, repositories, interfaces, Look and Feel, tools, apps, Software, trademarks, logos, trade names, slogans and any other applicable element, are protected by the international and national regulations in force on Industrial Property.

Therefore, any act contrary to national and international standards on the matter, such as, but not limited to, unauthorized use, reproduction, public communication, making available, transformation, distribution, leasing, public loan and import, totally or partially, in whole or in part, in printed, digital format and in general by any means known or to be known in the state of the art, is prohibited.

6. Use of Data for the Creation of a Login User

All data provided by the user will be treated in accordance with the personal data treatment policy that can be found on the Page. The user accepts that the personal data provided to the ARQUIB GROUP for his access to the services of the present Site, will be used with the purpose of providing the requested services in the correct way. The user shall be responsible for the veracity of the data provided, and for this reason, the ARQUIB GROUP may exclude from the registered services those users who have provided false data, without prejudice to any other actions that may be applicable. In this sense, the user understands that he/she is exclusively responsible for keeping his/her personal information updated.

7. Applicable Law and Dispute Resolution

These Terms and Conditions shall be construed and enforced in accordance with the laws of the Republic of Colombia, without prejudice to the conflict-of-laws provisions of any country.

8. Right to Update and Modify the Terms and Conditions

The ARQUIB GROUP reserves the right to modify at any time and for any reason without prior notice, the Terms and Conditions of the Site. The Terms and Conditions are applicable to all services and communications, past, present or future, and cover all users who enter the Site or make use of it.

9. Contact

In case of any comment, suggestion or complaint, the User or interested third party may contact:

- Email: contacto@grupoarquib.com
- Phone: (601) 884-4896
- Address: Km 2 vía Chía-Cajicá, Edificio Quantum Centro de Convergencia. Oficina 405 (Monday to Friday, from 8:00 a. m to 5:30 p. m.)

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